Foreclosure and Bankruptcy
Training Resources

This document lists all Foreclosure and Bankruptcy training resources available to you from Freddie Mac Learning. Access the following resources by clicking their titles.

Reporting

Reference Tools

Electronic Default Reporting Quick Reference Guide
Details about reporting delinquency and adverse matters information via EDR.

Resolve® Foreclosure Sale Reporting & Third-Party Settlement – Request Validation & Eligibility Messages
This reference tool provided eligibility and validation messages for foreclosure sale reporting and third-party settlements.

Tutorials

Electronic Default Reporting Overview
Highlights the Electronic Default Reporting (EDR) functionality in to help you accurately complete monthly delinquency reporting, including foreclosure sale and deed-in-lieu activity.

Foreclosure and Bankruptcy Portfolio Management

Reference Tools

Managing Hazard Insurance Losses Tool
Outlines the activities you must perform to notify us of the damage and manage the hazard insurance claim process.

Partially Reinstating Mortgages in Foreclosure and Establishing Repayment Plans
This reference document provides Freddie Mac's basic requirements relating to reinstating a borrower from a foreclosure status and to establishing repayment plans.

Resolve® Foreclosure Sale Reporting & Third-Party Settlement-Request Validation Error Messages
This reference tool provides eligibility and validation messages for foreclosure sale reporting and third-party settlements.

Tutorials

Resolve: Foreclosure Sale Reporting and Third-Party Sale Settlement

This tutorial provides an overview of how to manage the reporting of foreclosure sales as well as third-party sales.

Webinars

Managing the Foreclosure Process

Provides an overview of how to manage the foreclosure process from referral to foreclosure through completion of the foreclosure sale.

Preparing for and Completing the Foreclosure Sale

Reference Tools

Foreclosure Sale Bidding Instructions: Reference Guide

Freddie Mac requirements for preparing foreclosure sale bidding instructions.

Tutorials

Resolve: Foreclosure Sale Reporting and Third-Party Sale Settlement

Overview of how to manage the reporting of foreclosure sales as well as third-party sales.

Expense Reimbursement

Reference Tools

Avoid Errors when Submitting Tax and Insurance Expenses

Provides information and illustrative examples on how to avoid common errors when submitting taxes and insurance-related expenses in PAID (Payments Automated Intelligent Dynamic).

Webinars

PAID: Create and Track Expenses

Focuses on creating expenses in the PAID system including expense entry, creating RPAs, and submitting expenses through the bulk upload function. After expenses are created, you'll learn how to track expenses in Loan Management.

PAID: Manage Expenses

Focuses on managing expenses in the PAID system. You'll learn how to request payment, either individually per expense or in bulk, appeal curtailments or denials, and manage the Released expenses and Audit queues. You will also learn how to use the reports in the system to help with workflow management.

Tutorials

PAID: Introduction and Navigation
In this video, you will be introduced to PAID and learn the basics of navigating the tool.

PAID: Bulk Upload
In this video, you will learn how to create and submit a Bulk Upload Expense File in PAID.

PAID: Create an Expense
In this video, you will learn how to manual submit an expense using the expense builder.

PAID: Add Supporting Documents
Demonstrates all the places/methods in the PAID tool where documents can be attached.

PAID: Appeal Video
Provides instructions on appealing denied or curtailed expenses.

PAID: Audit Video
Provides instructions on reviewing expenses selected for audit, attaching documentation, and submitting.

PAID: Loan Management
This video provides an overview of Loan Management which is used to track and manage expenses once you have submitted them into PAID.

PAID: Released Expenses
This video provides an overview of the Released Expenses function in PAID.

PAID: Request for Prior Approval (RPA)
In this video, you will learn how to create, submit and monitor the status of a Request for Prior Approval (RPA) Expense in PAID.

PAID: RPA the Right Way
This interactive tutorial will increase your understanding of and success with RPA submissions.

PAID: Reconciling Payments using eBill
In this video, you will learn how to confirm and reconcile our PAID payments using eBill.

PAID: Reports
In this video you will learn how to access, download, and view reports available in PAID.

PAID: Request Payment
In this video you will learn how to request payment for eligible expenses.

Servicer Performance Profile

Reference Tools

[Freddie Mac Servicer Success Scorecard Reference Guide]

Introduces and provides detailed information on the Freddie Mac Servicer Success Scorecard, ranking methodology, performance metrics, and more.

[Freddie Mac Manager Series Reports Reference Guide]

Information on how to access and understand the Manager Series Reports.

For a catalog of all Freddie Mac Learning resources, visit:
https://sf.freddiemac.com/docs/pdf/fact-sheet/freddie-mac-learning-catalog.pdf